



## Carson County Square House Museum

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### STAFF

Viola Moore, Director  
"OPEN", Educator  
Janie Plumlee, Administrative Asst.  
Bonnie Daniels, Coll. Tech.

September 3, 2010

To Whom it May Concern:

CCS began working for the Carson County Square House Museum in July 2007 through a matching grant from Amarillo Area Foundation. Devin Ferry and Matt have been the technicians most involved with the Museum technical maintenance.

Prior to the contract with CCS, the Museum often experienced malfunctions in the technological equipment that lasted several days. Frequently, when technicians came to "fix" a problem, they left others in their wake. A repair appointment would then have to be rescheduled resulting in more down time. Since the Museum began working with CCS, there have been very few days the computers, printers, fax machine and copier have been inaccessible because of problems. Even storm damage is repaired quickly and efficiently. The major drawback has been not having the authority to install additional programs, but the freedom from other problems has outweighed that obstacle.

If there are other questions about the service CCS has provided, please do not hesitate to call.

Sincerely,

Viola Moore, Director

### Mission of the Museum

To afford the community & region the highest level of museum experience; to preserve & protect artifacts with every known & reasonable method; to carefully research them; & to be as accessible as possible to the visiting public.

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