



DUNCAN, FRASER & BRIDGES INSURANCE AGENCY, INC.

a member of Combined Agents of America, LLC, Austin, TX

October 22, 2010

Bill Bridges

To Whom it may concern:

Re: CCS Systems of Amarillo, TX

Brian G. Duncan

in the spring of 2009, we formally accepted the help of CCS Systems of Amarillo, Texas, to take over the technical maintenance of our computer systems for both of our agencies. For the previous two years, we had planned for full redundancy of our network systems between the offices of Duncan, Fraser & Bridges Insurance Agency, Inc. located in Pampa, and the Edmond, Deaton & Stephens Insurance Agency in Amarillo, but were not able to find anyone capable of completing it. CCS Systems, and in particular, Devin Ferry, one of their network engineers, was able to put this plan into action, complete it in a short time frame and provide daily updates between the two offices.

Ray Duncan

Lyndon Field

We also have a VOIP phone system that requires expertise of various network systems and CCS Systems has been instrumental in helping to keep that system tuned and performing to its maximum. Between the two offices, we have approximately 40 computers, network servers, storage devices, various scanners, fax machines, and copiers that are all network connected.

Lee Fraser

We are extremely pleased with the response time, cost, and expert guidance that CCS Systems has provided to our businesses. I would highly recommend that you call these guys if you need help with your network systems.

Mike Fraser

Sincerely,

Lyndon Field, CIC

Gail Woodington